



Susan Lauer
Executive Assistant,
UPA Corporate Office

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UPA Front Lines

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Kim Friar, CEO, UPA ● Amy Barger Stevens, MD, FAAFP
President, UPA

Front Lines Team Member Feature

Susan Lauer Executive Assistant, UPA Corporate Office

Always with a willingness to learn, Susan Lauer is a dynamic player of ten years to UPA's senior leadership team. She has been an Administrative Assistant in the medical industry for 25 years. Above those years, her experience in the administrative industry is greater than 40 years. She was intrigued about UPA once she learned of an opening within UPA's Corporate Office.

Susan's greatest personal achievement is being a mother no matter the circumstance. Originally from New York, Susan's family moved to the sunshine state of Florida but became drawn to find a more pleasant area that offered family enrichment and education. East Tennessee delighted with the Great Smoky Mountains, resourceful business opportunities and good school systems. A great fit for a mother's quest in providing the best.

With high ethical standards, she enjoys working in the field of healthcare because she feels part of the process where she can help others and make sure people get the best outcome possible.

Even though it was challenging to find a company at an older age that cares for their employees in all aspects, she succeeded in her professional career and truly enjoys her job and everyone that she works with which has grown her confidence personally and professionally.

Her biggest challenge in healthcare is seeing the elderly or people that may not understand the healthcare system and are taken advantage of. Her advice to others within the healthcare industry:

**"Take care of patients!
Especially the ones that do not understand the ins
and outs of healthcare."**

-Susan Lauer





Welcoming New UPA Members

TOTAL UPA Membership: 1,388

IT'S THE most WONDERFUL TIME OF THE YEAR

Through the world of credentialing, when you see a spike in UPA membership it is the season of mid-summer when clinicians complete training and join into a medical practice. Not all mentioned below are new graduates, some are new to the area and/or the practice is growing. Advancement and growth are always worth recognizing and UPA is glad to introduce.

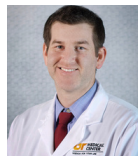
1st column: L to R / Top to Bottom

2nd Column: L to R / Top to Bottom

Erik B. Baker, CRNA
University Anesthesiologists
Jared R. Barton, NP
UT Hospitalists
Gina R. Brace, CNM
University Women's Specialists



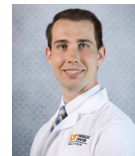
Sarah E. DePew, DO
University Pathologists, PC
Robert B. Gassert, MD
University Anesthesiologists
Nathan S. Haywood, MD
University Surgeons Associates



Terrance C. Nowell, MD
University Anesthesiologists
Jeanne M. Oelerich, NP
University Cancer Specialists
Regina M. Phillips, NP
University Neurointerventional Radiology



Hunter P. Porter, CRNA
University Anesthesiologists
Kaler D. Ray, PA
UHS Gastroenterology
Hunter D. Smith, DO
University Neurology, ColeNeuro



Omar Magdy Mohamed Tageldin, MD
UHS Gastroenterology
Emmitt L. Turner, MD
Faculty Internal Medicine
Emily R. Walker, CNM
Women's Care Group Knoxville



Not Pictured:

Sarah E. DePew, DO
University Pathologists
Rachelle H. Gang, NP
HealthStar Physicians, PC
Jeanni A. Gerwin, NP
Allergy, Asthma & Sinus

Grace K. Herriman, DNP
GI for Kids, PLLC
Michael O. Larson, MD
Farragut ENT & Allergy
Brandon M. Martin, CRNA
University Anesthesiologists
Melanie C. Mixon, NP
Allergy, Asthma & Sinus

David P. Mullins, PA-C
HealthStar Physicians, PC
Cody A. Pike, NP
University Pulmonary & CC
Britany G. Sweet, NP
UT Urgent Care Centers



NAMED "MOST DISABILITY FRIENDLY BUSINESS"



disABILITY Resource Center's 34th ADA Anniversary Celebration Luncheon



UPA *Ribbon*

WARRIORS

Champion Physician: Andrew J. Russ, MD, FACS

On July 17, Dr. Andrew Russ shared a casual session with UPA team members regarding colorectal cancer and the importance of screenings.

Andrew J. Russ, MD, FACS
University Colon & Rectal Surgery
1934 Alcoa Highway, Suite 370

Click the button to view Dr. Russ's sharing at the event



Clinical Focus:
 Colorectal Cancer, Minimally Invasive Surgery,
 Inflammatory Bowel Disease, Anorectal Disorders

Dr. Russ is a general and colorectal surgeon who specializes in the treatment of intestinal disorders.

- Associate Professor of Surgery
- Program Director, General Surgery Residency
- Chief, Division of Colorectal Surgery

UPA Shareholder: 2014-Current

Dr. Russ is Board Certified in Colon & Rectal Surgery, and Board Certified in General Surgery.



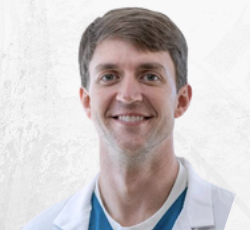
UPCOMING SCHEDULE FOR OUR CHAMPION PHYSICIANS

Ribbon Warriors is a UPA team effort initiative to raise awareness where staff members compete to raise points (and money) that benefit our local cancer charities. Teams are assembled together at UPA's Corporate Square for the Charity Competition called "Ribbon Warriors". UPA is grateful to provide a panel of champion physicians that will speak about the importance of our fight against cancer. **UPA's Revenue Cycle Management is the host for the Wednesday events that are held each month.**

Our Competing Teams

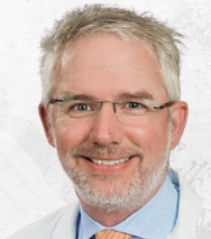
- White: Lung Cancer / 1 Team
- Teal: Ovarian Cancer / 1 Team
- Gray: Brain Cancer / 1 Team
- Gold: Pediatric Cancer / 1 Team
- Lavender: All Types / 3 Teams

August 14



JONATHAN D. BOONE, MD
 UNIVERSITY GYNECOLOGIC
 ONCOLOGY

September 25



WESLEY M. WHITE, MD
 UNIVERSITY
 UROLOGY

October 31



JILLIAN M. LLOYD, MD
 UNIVERSITY SURGICAL
 ONCOLOGY

November 20



SEAN A. JORDAN, MD
 UNIVERSITY THORACIC
 SURGEONS

December 11



BENJAMIN T. BEVILL, MD
 UNIVERSITY PULMONARY
 & CRITICAL CARE



KELLY G. MCCAUL, MD
 UNIVERSITY CANCER
 SPECIALISTS