



August 2024  
Volume 3 . Issue 8

# UPA Front Lines

upasolutions.com . 2121 Medical Center Way . Suite 100 . 865.305.8872



Christi Daniels  
Director of Human Resources

Kim Friar, CEO, UPA ● Amy Barger Stevens, MD, FAAFP  
President, UPA

## Front Lines Team Member Feature

### Christi Daniels, SHRM-CP Director of Human Resources

Christi Daniels has a bachelor's degree from The University of Tennessee at Knoxville (UTK) and is a Society for Human Resource Management-Certified Professional, (SHRM-CP). After graduating from UTK, Christi completed a summer internship with Target as a Human Resources Executive Team Lead which was exactly where she discovered her love for Human Resources. Christi gained a great deal of experience while employed with Target for nearly five years.

Searching for more opportunities in the field of Human Resources and beyond the retail industry, she was led to UPA with her quest to grow more into HR knowledge. She liked the idea of the healthcare field and applied for the UPA Human Resources Manager. She was very happy to gain employment with such a great company. Christi has been employed by UPA for 14 years but has an additional five years of HR experience, making a combined total of 19 years' experience in Human Resources. Over time, Christi advanced further into the position of UPA Director of Human Resources.

Christi loves working in the healthcare industry because it's always changing, and it certainly keeps her and the HR team on their toes which is fun and challenging at the same time. Her biggest obstacle right now is finding ways to attract and retain team members for open positions.

Thus far, her greatest professional achievement was gaining her SHRM certification and keeping it active. While she held a bachelor's degree, she did not have anything educationally that specialized in Human Resources, so it was nice to add this to her education which she has found to be very useful over the years.

Christi shares that her greatest personal achievement is definitely her three daughters. Her oldest daughter has just entered the college years, and she admits finding herself a bit of a mess because her daughters...

*"... They are my world!"*

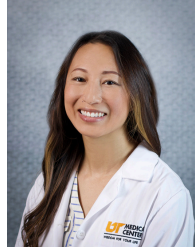




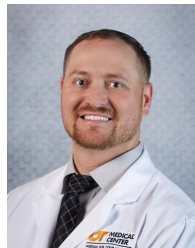
# Welcoming New UPA Members

TOTAL UPA Membership: 1,408

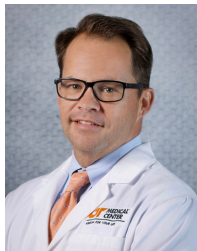
**Mary E. Booker, MD**  
Women's Care Group Knoxville  
**Sarah M. Budney, MD**  
University Surgeons Associates  
**Victor M. Falcon, CRNA**  
University Anesthesiologists  
**Ashley N. Gutierrez Santana, MD**  
UT Hospitalists



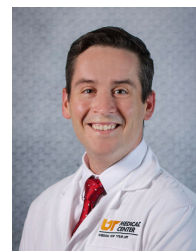
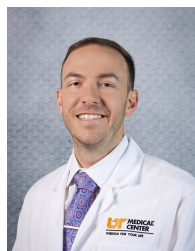
**John J. Hembry, DO**  
UT Family Physicians Hardin Valley  
**Steven B. Housley, MD**  
Neurosurgical Associates, PC  
**Sandra K. Kelley, NP**  
Hanna Cancer Associates  
**Shannon R. Lewis, MD**  
UT Hospitalists



**James D. McDonald, MD**  
University Surgical Oncology  
**Richard T. Moore, CRNA**  
University Anesthesiologists  
**Juston F. Owens, DO**  
UT Primary Care Halls  
**Kathleen L. Parker, PA**  
University Heart Surgeons



**Kylie R. Pearson, MD**  
University Anesthesiologists  
**Patrick H. Platzer, DO**  
University Cardiology  
**Courtney J. Riedinger, MD**  
UT GYN Oncology  
**Eric C. Riedinger, MD**  
University Urology



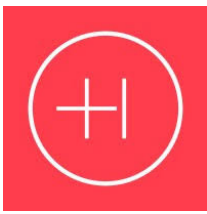
**Grace M. Saxon, MD**  
University Family Physicians  
**Camden T. Winzenburg, DO**  
University Internal Medicine  
**Polina V. Zmijewski, MD**  
University Surgeons Associates



## Not Pictured:

- Miranda M. Beckler, NP**  
HealthStar Physicians, PC
- Stephanie A. Coffman, MD**  
Neurosurgical Associates, PC
- Gregory W. Cox, DO**  
Preferred Surgical Associates
- Riley B. Gallagher, AuD**  
Farragut ENT & Allergy
- Margaret Goethals, AuD**  
Farragut ENT & Allergy
- Madison E. Hannay, DO**  
East Tennessee Pathology, PLLC
- Susan K. Hampton, FNP**  
HealthStar Physicians, PC
- Madison E. Hannay, DO**  
East Tennessee Pathology, PLLC
- Alexandria R. Hill, NP**  
Renuven Health Partners
- Colette W. Johnson, PA-C**  
HealthStar Physicians
- Glennis D. Lawson, CRNA**  
University Anesthesiologists
- Jeffrey T. Lewis, PA**  
Greater Knox ENT Associates, PC
- Ashely N. Raley, FNP-C**  
UT Urgent Care Centers, LLC
- Bruce R. Rosenhein, PA**  
Renuven Health Partners
- Kristie H. Stevens, AuD**  
Greater Knox ENT Associates, PC
- Rebecca L. Turner, DNP**  
HealthStar Physicians, PC





# UPA Annual Training Reminder

The deadline for the UPA assigned learning and annual training is

**November 30, 2024.**

Click the image to proceed:

*If you were hired in 2024, there is no need to complete.*



There is a "Forgot Password" option to reset your password.

If you have trouble with access, reach out to: [support@upasolutions.com](mailto:support@upasolutions.com)

Once logged in, click "Training" in the top blue toolbar of the screen to access your assigned training.

# UPA *Ribbon* WARRIORS

**Ribbon Warriors is a UPA team effort initiative** to raise awareness where staff members compete to raise points (and money) that benefit our local cancer charities. Teams are assembled together at UPA's Corporate Square for the Charity Competition called "Ribbon Warriors". UPA is grateful to provide a panel of champion physicians that will speak about the importance of our fight against cancer. **UPA's Revenue Cycle Management is the host for the Wednesday events that are held each month.**

## Champion Physician: Jonathan D. Boone, MD

On August 14, Dr. Jonathan D. Boone shared a casual session with UPA team members regarding the many gynecologic cancer types and awareness.



### Jonathan D. Boone, MD

University Gynecologic Oncology  
1926 Alcoa Highway, Suite F370

Clinical Focus:

- Minimally Invasive Robotic Surgery
- Individualized Treatment Planning
- Dietary Modifications Affecting Treatment Side Effects

Dr. Boone is Board Certified in Gynecologic Oncology and in Obstetrics & Gynecology.

- Associate Professor
- Director, Resident Mentorship Program

UPA Shareholder since 2017

"The greatest privilege I have is helping women and their families affected by gynecologic malignancies navigate some of their darkest times with compassion and honesty."

-Jonathan D. Boone, MD

**Click the button to view Dr. Boone's sharing at the event**



### Our Competing Teams

- White: Lung Cancer / 1 Team
- Teal: Ovarian Cancer / 1 Team
- Gray: Brain Cancer / 1 Team
- Gold: Pediatric Cancer / 1 Team
- Lavender: All Types / 3 Teams

*September 25*

*October 31*

*November 20*

*December 11*

## UPCOMING SCHEDULE FOR OUR CHAMPION PHYSICIANS



WESLEY M. WHITE, MD  
UNIVERSITY SURGICAL  
UROLOGY



JILLIAN M. LLOYD, MD  
UNIVERSITY SURGICAL  
ONCOLOGY



SEAN A. JORDAN, MD  
UNIVERSITY THORACIC  
SURGEONS



BENJAMIN T. BEVILLE, MD  
UNIVERSITY PULMONARY  
& CRITICAL CARE



KELLY G. MCCAUL, MD  
UNIVERSITY CANCER  
SPECIALISTS





# THE LIONS & TIGERS AND BEARS OH MY

**THANK YOU TEAM  
UPA HEART & SOUL**

Thank you, Team UPA Heart & Soul for participating in the 2024 American Heart Association Heart Walk! UPA teamed together with The University of Tennessee Medical Center and was one of 35 teams with 323 registered walkers.

The event was held on Saturday, August 17th at the Knoxville Zoo. The AHA Heart Walk is a fundraising event that helps lead to medical breakthroughs right here in our community.

**WE'VE GOT THE BEAT**



# HEARTWISE

Are you wise about your cardiovascular health?



HEART LUNG VASCULAR INSTITUTE



Join us for HEARTWISE!

**Saturday,  
September 28th**

**8 am - 12 noon**

(registration required)

Regional Health Center—Halls  
7326 Maynardville Pike  
Knoxville, TN 37938

**Call 865-305-6970 for  
information or to register  
for health screenings.**

## Discounted and FREE Screenings:

- Comprehensive Cardiovascular Risk Assessment (Cholesterol/Glucose Testing, EKG, PAD Screening, Carotid and AAA Ultrasound) Fasting optional, but breakfast included after screening—only \$35
- Heart Function and Heart Valve Screening—Free
- COPD Pulmonary Screening—Free
- Cardiac Calcium Scoring—only \$99

## Additional Health Screenings:

- Oral, Head, and Neck Cancer Screening
- Lung Cancer Screening\*
- Breast Cancer Screening Mammogram\*

\*These screenings require additional coordination prior to the event. Call to register by Sept 26.